

Shinehub Promotional Offer

- The Promoter is CIMET Sales Pty Ltd ABN 72 620 395 726. Level 18/570 George Street Sydney, NSW 2000. ShineHub comparison platform is powered by CIMET.
- **Promotion is available from (12:00 AM AEST) 4th October 2024 to (11:59 PM AEST) 31st October 2024 (“Promotional Period”). CIMET and ShineHub retain the right to change or alter the terms of this offer.**
- **You (“Customer”) will receive a \$50 Digital Prepaid Mastercard® (“the Card”) when you successfully Switch & connect a Gas plan via the given link below, subject to these Terms and Conditions**
- **You (“Customer”) will receive a \$50 Digital Prepaid Mastercard® (“the Card”) when you successfully Switch and connect your Electricity plan via the given link below, subject to these Terms and Conditions.**
- Energy: Currently available in NSW, ACT, SA, VIC, parts of QLD, TAS & WA (only Gas). Not available in Ergon Area (QLD), NT, and embedded networks or non-quotable meters.
- Information on how to qualify to receive the Card/s forms part of these Terms and Conditions. Participation in this promotion is considered acceptance of these Terms and Conditions

Eligibility and Activation

- **To be eligible to receive the Card you must connect to the Electricity Plan, or Gas Plan via the following link:** <https://compare.shinehub.com.au/energy>
- **When the request for a switch or connection cannot be completed, is unsuccessful, or a request is made for the cancellation of your Electricity Plan, and/or Gas Plan within the first 30 days from the date of Connection, you will not be eligible to receive any Card. There may be additional fees charged to the Customer by the chosen retailer in these events.**
- Eligible Recipients will receive the applicable Card/s by email up to 90-120 days after connecting to the relevant plan/s.

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Card Details

- The Mastercard® Digital Gift Card is issued by 545490 Pty Ltd, ABN 83 648 605 225 trading as Karta Co ('Karta') and distributed by 545490 Ops Pty Ltd. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated.
- Redemption of the Mastercard® Digital Gift Card is subject to the standard terms and conditions, which can be found at <https://www.karta.com.au/terms-conditions>.
- The Mastercard Digital Gift Card requires activation/claim within 30 days from the date of issue.
- CIMET, Shinehub and Karta will not honor the Mastercard Digital Gift Cards if not redeemed within the timeline.
- CIMET, Shinehub and Karta will not replace expired, lost, stolen, or deleted Mastercard Digital Gift Cards.
- Mastercard Digital Gift Cards are not transferable, exchangeable, or redeemable for cash.
- Once the Mastercard Digital Gift Card is issued, the Mastercard Digital Gift Card can be accessed by using a code used for verifying the recipient's Karta App and/or during the identification verification check, within 60 minutes of receiving the code.
- If the recipient does not enter the code in time, they can request a new code to be sent
- The Mastercard Digital Gift card will expire 90 days after activation/claim
- If the Card is unavailable, the Promoter reserves the right to substitute it for a card with equivalent value, subject to directions from a regulatory authority.
- Check your Spam/junk email if you have not received a Mastercard Digital Gift Card in your inbox within 90-120 days after activation of your Energy Plan.
- Mastercard Digital Gift Cards are sent via email from rewards@karta.com.au

General Terms

- CIMET & Shinehub are undertaking this offer on behalf of retailers.

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- CIMET & Shinehub are not liable if any Customer details supplied are incorrect.
- You must be an Australian resident aged 18 or over. Shinehub may request you to provide a copy of your valid ID for identification purposes.
- The Promoter reserves the right, at any time, to verify the validity to receive the Card/s and Customer's information (including the Customer's identity, age, and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who breaches any of these Terms and Conditions, tampers with the claim process, or engages in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion.
- Errors and omissions may be accepted at the Promoter's discretion. Failure to enforce any of its rights at any stage does not constitute a waiver of those rights.
- If you transfer your service, you may have to pay a cancellation fee to your existing service provider, and there may be other consequences if you end your existing contract early.
- This promotion cannot be used in conjunction with any other offer from ShineHub.
- Please note that we do not compare all brands in the market, or all products offered by all brands.
- If you have any enquiries regarding your Electricity, and/or Gas Plan application, you can contact Shinehub directly at email support@energycompare.shinehub.com.au.

Additional Information

- CIMET Terms and Conditions [CIMET Terms & Conditions](#)
- By participating in this promotion, the individual authorizes the Promoter to collect, hold, use, and disclose their personal information in accordance with CIMET privacy policy, including providing such information to third parties such as contractors, service providers, suppliers, and where required or authorised by law. Shinehub Privacy policy can be found at [Privacy Policy - ShineHub](#)
- CIMET Privacy policy can be found at [CIMET Privacy Policy | How We Protect Your Data](#)

